

Online Privacy Policy

Homeowner Safety Valve Company (“HSV”) is serious about protecting your online privacy. We understand you may have concerns how information about you is gathered and shared, and we appreciate your trust that we will do so sensibly and with care. As a visitor to the HSV website, it is important for you to know how we gather and disseminate information that may be collected from you through our website located at www.safetyvalveplans.com or any of HSV’s successor sites (collectively referred to as the “Website”). This Privacy Policy generally describes what information we may collect from you online, how it is collected and used, and with whom it is shared. HSV reserves the right to change this policy at any time by posting a new Privacy Policy in its place. Therefore, you are responsible for checking this Privacy Policy periodically for changes. Your continued use of the Website following any changes to the Privacy Policy will constitute your acceptance of such changes.

Use of the Website is governed by our Terms and Conditions of Use (“Terms of Use”), which may be modified from time to time. By using the Website, you agree to the collection and use of information by HSV in accordance with this Privacy Policy. The data collected on the Website belong exclusively to the HSV, and HSV is solely responsible for creating and maintaining this policy.

If you disagree with how HSV may use your personal information under this Privacy Policy, you should not use the Website.

1. Collected Information and Usage. HSV does not obtain personal information about you when you visit our Website. HSV may receive certain types of information automatically when you access the Website, such as your browser type and internet protocol (IP) address. While our system may collect this information, we generally do not identify you or match this information with your other personal information; however, we reserve the right to do so under certain circumstances (including, but not limited to, reporting to law enforcement authorities or in response to subpoenas). The information is used to diagnose Website technical problems, facilitate your use of the Website, or track aggregate Website traffic patterns. We may share this aggregated data with third parties. Cookies, or text files, may be placed on your computer or browser device by a website when you visit that website. Cookies identify your computer or browser device and record your preferences and other data about your visit to that website so when you return to the site, the site can personalize your return visit. HSV may use cookies to collect information about your visit to determine which of our areas, features and forums are most popular, to personalize and improve your Website experience with HSV, and to complete transactions you may request. You can reset your browser to refuse all cookies or to indicate when a cookie is being sent. By prohibiting the use of cookies, however, you may restrict your access to certain types of content or features.

2. Children's Privacy:

Children under thirteen (13) should not send any information about themselves to HSV. We do not collect personally identifiable data from any person that we know to be under the age of 13. If we learn that a child under 13 has submitted information to HSV through any part of the Website, we will attempt to delete this information as soon as practical.

3. Links to Third Party and Co-Branded Websites:

The Website contains several links to third party websites. HSV is not responsible for and cannot control the privacy practices or the content of these other sites. We encourage you to read these other website privacy policies. Without limiting the foregoing, if you choose to make payments online, you will leave the Website and be directed to a third party website where you may be asked to provide personal information such as your HSV account number, name, address, e-mail address and phone number. By utilizing such third party service, the information you provide will fall under such company's terms of use and privacy policy.

4. Contact HSV:

If you have any questions about this Privacy Policy or would like to request a change to your personal information, please contact Homeowner Safety Valve Company at (203) 336-7633 or toll-free outside the greater Bridgeport calling area at (888) 537-5006, or e-mail us at safetyvalve@aquarionwater.com.

This policy is in effect as of November 1, 2011.